# **Lessons From the Cyber Battle Zone** 30<sup>th</sup> July 2019 PEOPLE 2 INCIDENT RESPONSE

## **ES2** Capabilities















#### So what's all the fuss about?

February 2017 – Statement from the Australian Privacy and Information Commissioner, Timothy Pilgrim.

Announced the passage of the Privacy Amendment (notifiable Data Breaches) Bill 2016 which establishes a mandatory data breach notification scheme in Australia.

This amendment will require government agencies and businesses covered by the Privacy Act to notify any individuals affected by a data breach that is likely to result in serious harm The OAIC will also need to be advised of these breaches and can determine if further action is required. The law also gives the OAIC the ability to direct an agency or business to notify individuals about a serious breach

In the meantime, agencies and business should continue to take reasonable steps to make sure personal information is held securely – including being equipped with a clear response plan in the event of a data breach.



## Obligatory stats slides

964
notifications







human error malicious or criminal attacks

system faults



## Obligatory stats slides

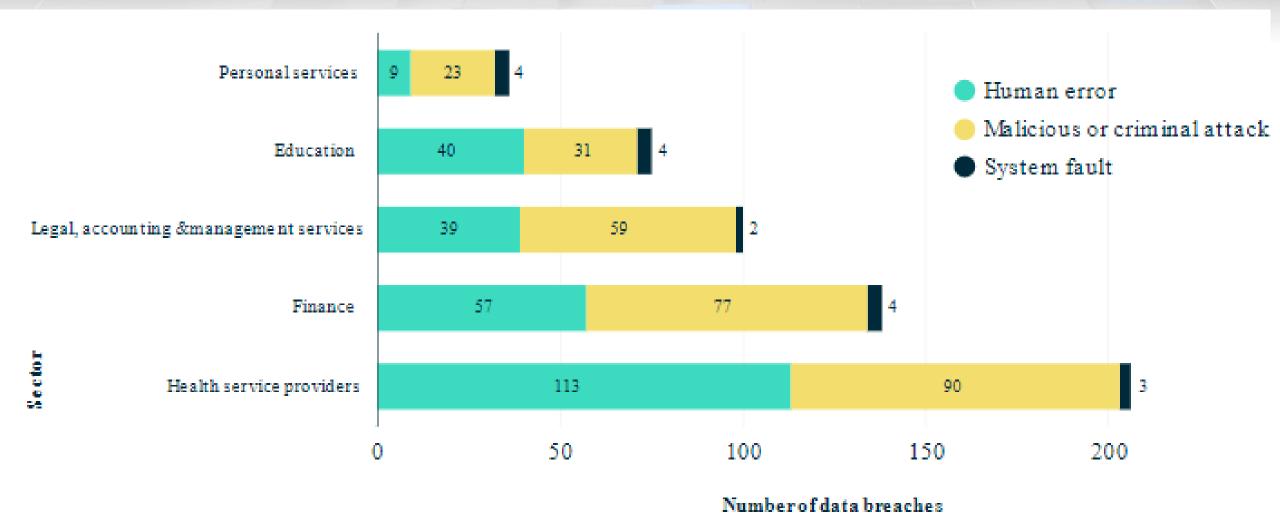


## Health sector data breaches due to human error

Human error was the leading cause of data breaches in the health sector, compared with an average of 35% for all sectors



## Obligatory stats slides





## ES2 Incident Response Services



1800 373 732 (1800 ES2 SEC)



24x7 Incident Response Hotline Open discussions to establish situation

Incident analysed

Logs and malware analysed

Remediation recommendations

Post-incident Reporting



## **ES2** Experience

Man in the Middle

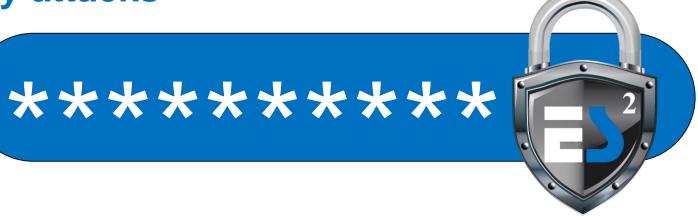
**Bruteforce/Dictionary attacks** 

**Phishing** 

**Vishing** 

**Password Guessing** 

**Poor password management** 





#### **Attacker Activity**





Data Breach



Extortion











#### **Victim Activity**



#### **Attacker Activity**











Impersonation













#### **Victim Activity**



#### **Attacker Activity**



Recce

Priv Esc



E







Activate Malware















?

Search Emails

Priv Esc



**Attacker Activity** 



Extortion











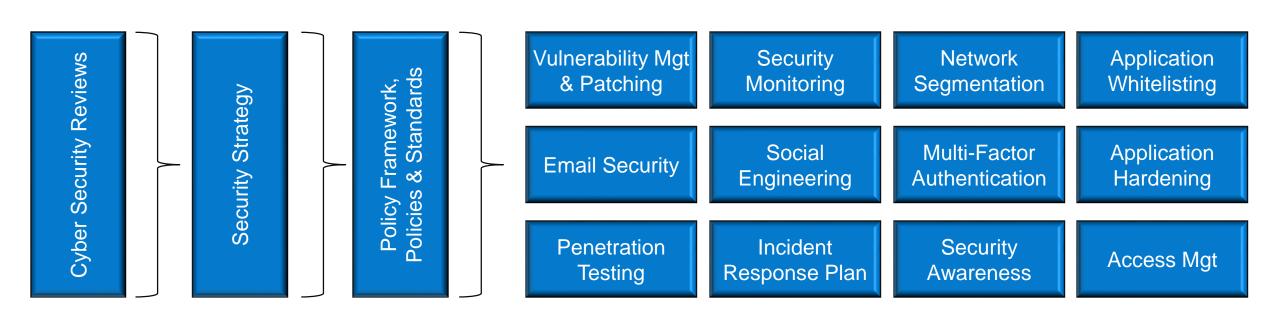
**Victim Activity** 

### **Lessons Learnt**

- Maintaining a minimum of 90 days worth of resilient System and/or Data Backups will reduce the impact of a Cyber Attack.
- Implementing Multi-Factor Authentication to avoid Account takeovers and Impersonation attacks.
- Enable Centralised Logging and Alarms to prevent tampering and assist in investigations
- Restricting Outbound Internet Access from Privilege Users and Business Servers makes it harder for Threat Actors to exfiltrate data and download additional tools.
- Start monitoring the Dark Web for exposed Corporate Accounts and company data to provide faster response times.



## Cyber Security Proposed Roadmap





Usernames/Password
Hacked Accounts
Remote Access
Company Data
Privacy Data

## THE CLEAR, DEEP & DARK WEB

4 % of WWW content Clear Web BBC Indexed by Search Engines Social media Deep Web 95 % of web content Not searchable by most engines Web mail, Forums, Online banking, video Dark Web 1 % of web content Not searchable by most engines Home to TOR, IRCs, BitTorrent, hacker forums, C2s, and more. 12P Where attacks are planned, tools purchased, information traded, and malware is developed, tested, sold and updated.



## **Upcoming Cyber Event**



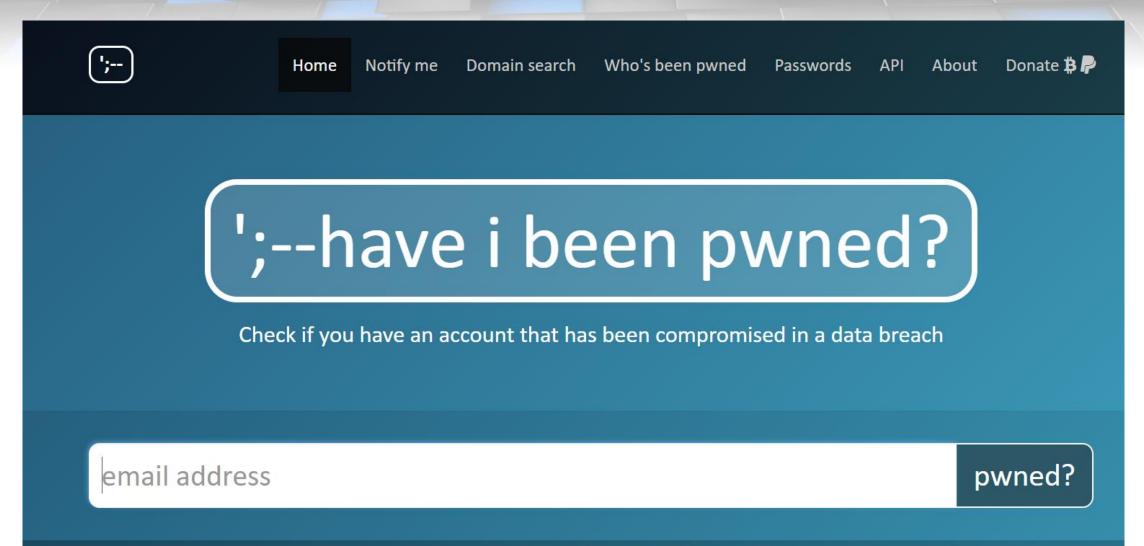


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## Have I Been Pwned





#### **ES2 Kids**

## KIDS

ES2 Kids is a Not-for-Profit Foundation that assists in bridging the gap of Cyber Security Awareness for K-12 kids.



ES2 Kids focus is to facilitate Cyber Security Awareness from the Private and Government sectors to K-12 kids (and their parents ...)











## By Kids For Kids

## ES2 Kids Q+A Steve Simpson, Heidi Drouin & Aidyn Bassett



## Thank you

Fred@ES2.com.au

Steve@ES2.com.au

Info@ES2kids.com.au

