Lessons From the Front Line of the Cyber Zone 3rd May 2019



ES2 Capabilities









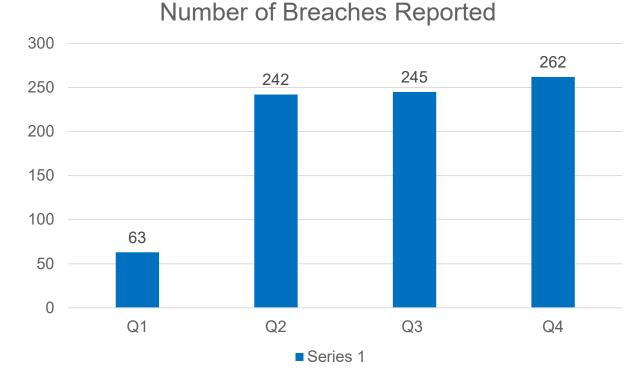






OAIC have now produced four quarterly
Notifiable Data Breach (NDB) reports providing

almost a full year of breach data.





With the exception of the first (incomplete) quarter.

The Health sector (H) has had the most notifiable breaches.

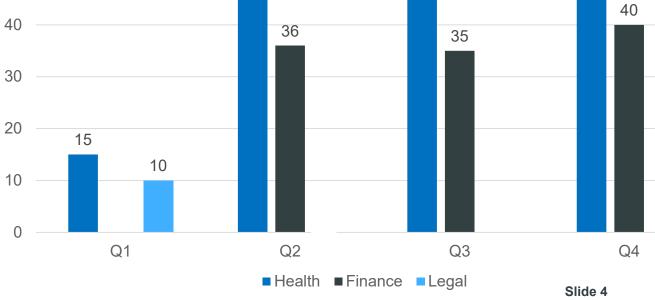
Breaches by Industry Sector

Finance sector (F) is close behind₃₀

50

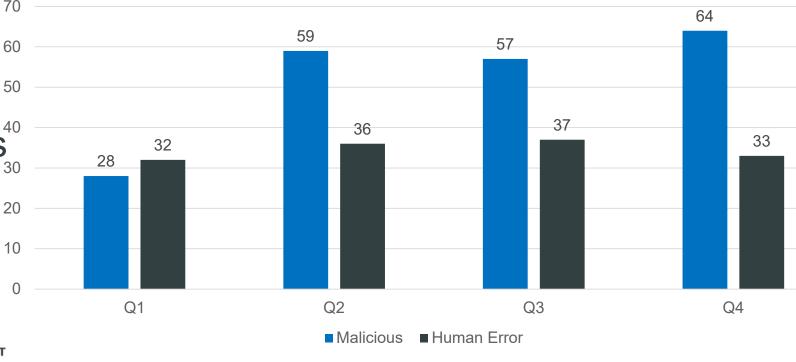
Then Legal (L), then Education





Across all quarters Malicious attacks (M) and Human Error (E) make up the largest percentage of breach causes.

The highest percentage 50 attributed to system faults 30 is only 6%.

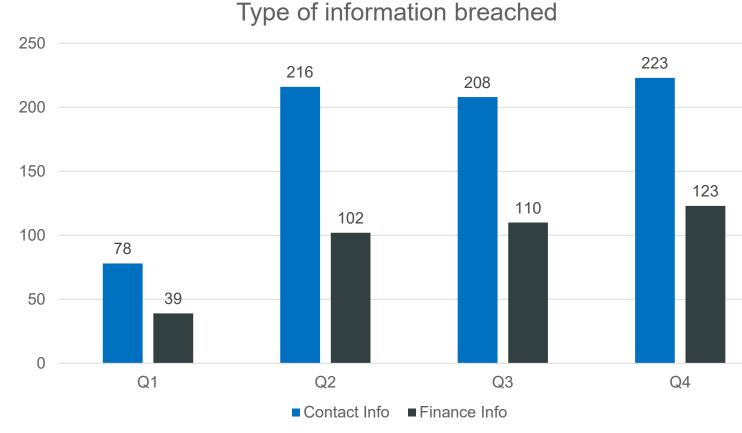


Cause



The information that is most often breached is:

- Contact Information (C)
- Financial Information (F)





ES2 Incident Response Services



1800 373 732 (1800 ES2 SEC)



24x7 Incident Response Hotline Open discussions to establish situation

Incident analysed

Logs and malware analysed

Remediation recommendations Post-incident Reporting







Incident Response Types

- Advisory (CxO)
- Onsite Response
- Forensic Analysis
 - Malware Analysis
 - File Analysis
 - Log Analysis
- System Backups / Restorations
- Technology Remediation (Policy / Controls)
- Technology Implementation (SIEM / NGFW / EDR / AI)



Threat Intelligence: Indicators and TTPs

Indicator: A set of cyber observables combined with contextual information intended to represent artefacts and/or behaviours of interest within a cyber security context. Commonly referred to as indicators of compromise (IOCs)

TTP: Commonly referred to as **Tactics**, **Techniques and Procedures** are the representations of the behaviour or modus operandi of cyber adversaries. It is a term taken from the traditional military sphere and is used to characterise what an adversary does and how they do it in increasing levels of detail.

"patterns of activities or methods associated with a specific threat actor or group of threat actors"



Example Indicators

- Unusual Outbound Network Traffic
- Anomalies In Privileged User Account Activity
- Geographical Irregularities
- Other Log-In Red Flags
- Swells In Database Read Volume
- HTML Response Sizes
- Large Numbers Of Requests For The Same File
- Mismatched Port-Application Traffic
- Suspicious Registry Or System File Changes
- DNS Request Anomalies



Example TTPs

Tactics (Tools)

- Phishing Attacks
- SQL Injection Attacks (SQLi)
- Cross-Site Scripting (XSS)
- Man-in-the-Middle (MITM)
- Malware
- Denial-of-Service
- Spear Phishing
- Whaling Phishing
- Brute-Force and Dictionary

Techniques

- Espionage and foreign interference
- Theft or Loss of Devices
- PII Breach
- Data Breach
- DDoS (Distributed Denial of Service)
- Ransom / Extortion
- Financial Fraud
- Unauthorised Access

Procedures

- Reconnaissance
- Enumerating exposed systems
- Gather contact details
- Third Party Compromise
- Email Account Takeover
- Identify Vulnerabilities
- Social Data Mining
- Obtain Exploits & Zero Days
- Malware Execution
- Detect and evade sandbox or heuristic analysis
- Deploy persistence
- C&C Communications



Data Breach and Extortion

Incident

A large Western Australia-based organisation was subject to a cyber security breach followed by an extortion attempt.

Response

Engaged as the first responder to assist the in house IT team as advisors and to conduct the forensic collection of log data and system data.

Data Breach and Extortion

Tactics, Techniques and Procedures

Password brute force

Data Breach

Extortion

Reconnaissance and enumeration

Post-Incident

SIEM Implementation, Multi-Factor Authentication, Dark Web monitoring, 24/7 Monitoring



Incident

A skilled hacker in Asia stole sensitive security details and building plans from a WA organisation after breaking into its computer systems.

Response

ES2 were engaged as a Second responder to assist the IT team as advisors and to conduct the forensic collection of log data and system data.



Data Breach

Tactics, Techniques and Procedures

Password brute force or phishing

Data Breach

Third Party Compromise

Post-Incident

SIEM Implementation, Network Segmentation, Application Whitelisting, Privilege Access Management, Multi-Factor Authentication, 24/7 Monitoring, Improved third party processes



Data Breach & Ransomware

Incident

Team of cybercriminals launched multiple malware attacks on a Perth based resources company before completing a sophisticated Network Breach, using a combination of Ransomware, Malware and Data Extraction.

Response

ES2 were engaged as a First responder to assist the IT team with advisory, and implementation/remediation of Technical Controls



Data Breach & Ransomware

Tactics, Techniques and Procedures

Malware and Phishing

Data Breach

Reconnaissance

Reconnaissance and enumeration

Zero day exploits

Malware execution

Post-Incident

Network Segmentation, Application Whitelisting, Privilege Access Management, Multi-Facto, Privileged Access control, Authentication, system restoration in the cloud, data restoration from old back



O365 Account Takeover

Incident

NFP organisations Executive spotted unusual email activity on his account and identified spurious purchases being made using corporate credit card.

Response

ES2 were engaged as a First responder to assist the IT team with advisory and forensic collection of log data and system data.

O365 Account Takeover

Tactics, Techniques and Procedures

Use of breached credentials

Financial Fraud

Unauthorised Access

Email Account Takeover

Post-Incident

Multi-Factor Authentication, Improved auditing and logging, Improved password procedures

Impacts

- 1) Email Account Takeover Financial Impact
- 2) Ransomware Data Loss
- 3) Data Breach → Brand Damage
- 4) Malware Attack —— Downtime
- 5) DDoS Brand Damage / Downtime

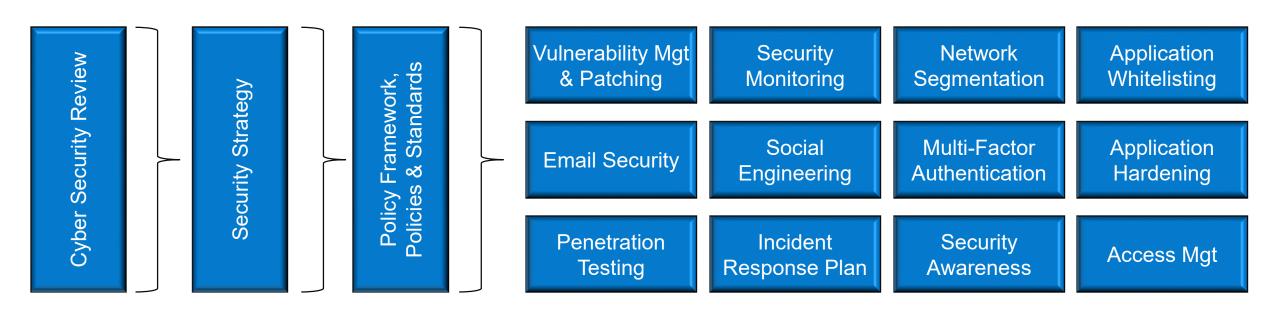


Lessons Learnt

- Maintaining a minimum of 90 days worth of resilient System and/or Data Backups will reduce the impact of a Cyber Attack.
- Implementing Multi-Factor Authentication to avoid Account takeovers and Impersonation attacks.
- Enable Centralised Logging and Alarms to prevent tampering and assist in investigations
- Restricting Outbound Internet Access from Privilege Users and Business Servers makes it harder for Threat Actors to exfiltrate data and download additional tools.
- Start monitoring the Dark Web for exposed Corporate Accounts and company data to provide faster response times.

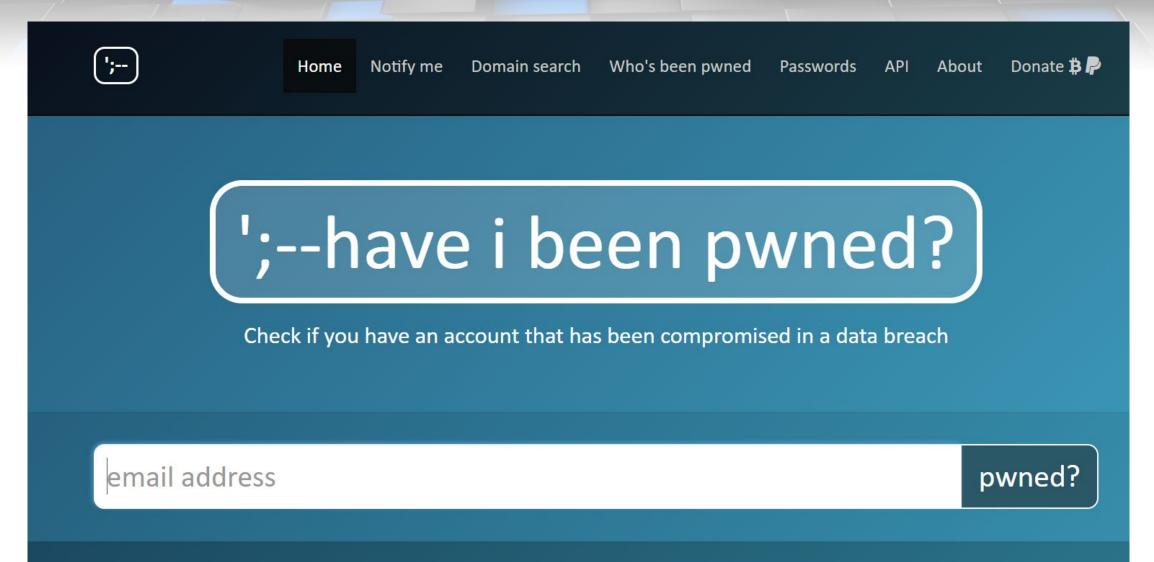


ES2 Recommended Roadmap





Have I Been Pwned





ES2 Kids

By Kids For Kids

ES2 Kids is a Not-for-Profit Foundation that assists in bridging the gap of Cyber Security Awareness for K-12 kids.



ES2 Kids focus is to facilitate Cyber Security Awareness from the Private and Government sectors to K-12 kids (and their parents ...)





By Kids For Kids

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Thank you

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